TATA COMMUNICATIONS

TRANSFORMATION SERVICES

TATA

OSS

ORCHESTRATION

POWERING THE NEXT GENERATION NETWORK TECHNOLOGY READINESS

___THINK.___TRANSFORM.

With customer centricity at the center of transformation, Telcos need to evolve and adapt network technologies that can help them achieve operational synergies across the infrastructure stack and the Operational Support Systems (OSS). The adoption of new technologies is critical to managing networks, driving customer satisfaction and adding new digital services for Telcos as next-gen technology standards evolve.

With transformation at the core of our business, years of experience in managing telecom operations, TCTS understands challenges and opportunities in Telco transformation and how can OSS can synchronise new and legacy networks. TCTS helps Telcos build high performance business operations, make smarter investments in next gen technologies and enhance business value from existing processes.

Tata Communications Transformation Services (TCTS) understands Telco product offerings, existing systems, business and operational processes to get a holistic view and recommends the OSS strategy, solution architecture, implementation plan and change management plan to enable Telco transformation.

Think Transform. Get ahead of the competition. Lead the path to transformation with TCTS.



HOW WE ASSIST



DESIGN, IMPLEMENTATION & ROLLOUT

Understand the Telco environment, business priorities, market focus and technology landscape in the network, and accordingly design OSS, implement and roll it to user with continuous training and support



AUDIT & TRANSFORMATION CONSULTANCY

Understand existing OSS landscape, including products, licenses, users, associated processes, technologies in network, organisation priorities. Collect and analyse inputs, benchmark and share recommendations

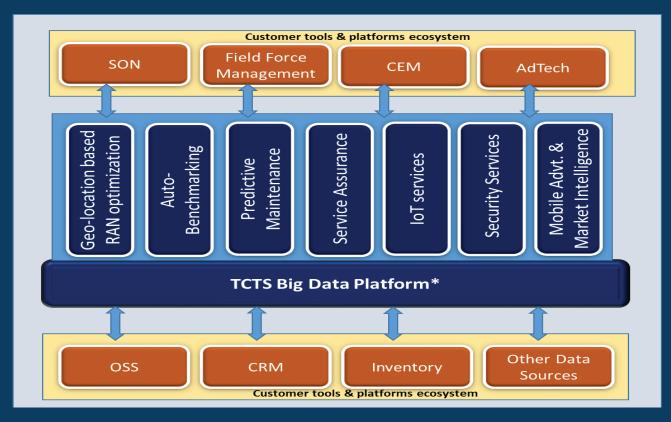


AUTOMATION

Identify gaps in the existing OSS framework and develop solutions that can nullify gaps to resolve operators challenges



NETWORK ARCHITECTURE EVOLUTION (4G TO 5G)



WHAT MAKES TCTS UNIQUE? Service distinction with multi-technology, multi-vendor expertise Proven skills in seamless service delivery across multiple geographies and telecom operators Recognised processes and automation solutions in network transformation services, continuously increasing value proposition derived from the product Large pool of best-in-class technical experts to develop futuristic solutions in network management services Customised solution design meeting customer business objectives End-to-end customer support and user training as part of solution deployment

